

EXHIBIT A: STATEMENT OF WORK
KUMC Internet Performance Evaluation Project

Abstract/Project Summary

The purpose of the NLM-Centric Network is to develop an independent source of information on the performance of selected Internet connections to and between NLM and select medical libraries. Hopefully this Internet performance information will assist the participating institutions and technical staffs in understanding, managing, evaluating, and, as needed, trouble-shooting their Internet connectivity. In Phase II, the NLM-Centric Network will be expanded to include one Resource Library from each of the eight RML regions. In the MidContinental Region, Archie R. Dykes Library of the Health Sciences at the University of Kansas Medical Center will participate.

University of Kansas Medical Center will be responsible for:

- 1) Obtaining necessary approvals from library and IT staff for the NetIQ and Keynote monitoring.
- 2) Completing and returning the NetIQ and Keynote monitoring authorization forms with requested information to NLM via the RML.
- 3) Designating a lead staff person who will be responsible for technical support at the Resource Library.
- 4) Providing the URL for a publicly accessible Resource Library web site for purposes of the Keynote external performance monitoring.
- 5) Providing a designated terminal and subnet (IP address) where the NetIQ software will be installed—the terminal can be located on any regularly used subnet.
- 6) Loading the NetIQ software.
- 7) Periodically monitoring software performance and results, and load software updates as needed.
- 8) If NLM holds an NLM Centric workshop, sending a representative to participate.

Project Timeline

<i>2/10/2004</i>	Subcontract awarded
<i>3/15/2004</i>	Activities 1-5 complete
<i>4/1/2004</i>	Activity 6 complete
<i>4/1/2004 to 12/1/2004</i>	Activity 7 in progress

Deliverables:

Quarterly and final reports to NN/LM MidContinental Region on the progress of establishing the workstation with monitoring software and updates on performance and results.

Reporting Schedule

<i>First Quarter</i>	Covers February, March, April: due May 30, 2004
<i>Second Quarter</i>	Covers May, June, July: due August 31, 2004
<i>Third Quarter</i>	Covers August, September, October: due November 30, 2004
<i>Fourth Quarter</i>	Covers November, December: due January 30, 2005
<i>Final Report</i>	Due within one month of completion of project activities