

**NATIONAL NETWORK OF LIBRARIES OF
MEDICINE**

MidContinental Region

**Addendum to
Quarterly Report
February 1, 2004 – April 30, 2004**

Contract No. N01-LM-1-3514

**Subcontract Report:
University of Arizona**

Spencer S. Eccles Health Sciences Library

University of Utah

Submitted June 6, 2005

Tribal Connections Four Corners (TC4C)

**Arizona Health Sciences Library
University of Arizona
Tucson, Arizona**

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**Sixth (6th) Quarterly Report
January 1 – March 31, 2004**

Submitted May 1 , 2004

Introduction

The purpose of this two-year project is to capture the lessons learned by the partners of the Tribal Connections Four Corners (TC4C) in their collaboration to improve health information access to the Native Americans in the Four Corners region of the United States.

I. Description of Progress toward the Project's Major Objectives

A. Administrative/Planning Activities

Progress made by the 4 workgroups this quarter:

- Contacts database – Group members participated in Siebel demonstration being conducted by NLM. Product would meet our needs – intent is to keep track of tribal contacts. NLM willing to make Siebel available to the project at no cost. (ACT, other possibility, would cost \$150 per user license.) Group is soliciting others in TC4C as testers to study Siebel further.
- Effective practices database – Group has submitted a document based on what Cathy Burroughs developed for the Tucson meeting. Document compiles practices and realizations identified from earlier work with Native Americans in the Northwest and Four Corners area. The National Service Resources Center for National and Community Service (<http://www.nationalserviceresources.org/epicenter/>) is complimentary of the quality and completeness of the drafts submitted thus far. It may be that an NLM associate will work on a similar effective practices project next year.
- Four Corners GoLocal – Data elements have been identified. Other issues need to be discussed – partnership opportunities, promotion strategies, and none-data issues. Group has been hamstrung by scheduling problems.
- Needs assessment – workgroup has been looking at other needs assessment tools, primarily one done by the Farmington Public Library. For now, assessment will be limited to health providers. It will likely be paper and face-to-face. Instrument expected to be ready for use in late fall.

Work on the collaborative contract between the partners on the funding for a tribal liaison librarian to be based at the University of New Mexico continues. Janis Teal is working with UNM's sponsored projects unit. A draft statement of work has been developed (see appendix). At this point, UNM thinks a single contract can be agreed to and then routed among all for signature. Delays of this sort mean constant changes in the calendar and some concern about completing everything prior to the end of the project in March 2005.

Pat Bradley continues to contribute to the TC4C project despite no funded position. Jeanette McCray from the U of A will pay Pat as a consultant on an hourly basis from the general funds for the project.

B. Publicity/Marketing Activities

None.

C. Product/Resource Development Activities

None.

D. Site Visits/Training/Demonstration Sessions/Presentations (Include description of the sites and target population)

None.

E. Exhibits

None.

II. Loansome Doc/Document Delivery Activities

No activity.

III. Evaluation Activities

Mary Belgarde, a UNM professor and member of the Isleta Pueblo has joined the project as an evaluator. She and Joan LaFrance are working on an evaluation plan. Joan is located in Albuquerque and will be invaluable to Pat Bradley in terms of process development as well as evaluation.

IV. Problems/Corrective Actions. Lessons Learned/Significant Feedback

Nothing to report.

V. Projected Activities for Next Quarter

APRIL – JUNE 2004

- Workgroups will continue to work on their projects.
- Evaluation component to be fleshed out in more detail with Joan LaFrance and Mary Belgarde.
- The future of Tribal Health Connections newsletter and web site needs to be addressed.
- Pat Bradley's position will begin her work as Tribal Liaison Librarian at UNM Health Sciences Library and Informatics Center.

VI. Reporting Forms for Training/Demonstration Sessions and/or Exhibit Reports

No activity.

APPENDIX

Statement of Work - Tribal Liaison (penultimate version)

BACKGROUND

Tribal Connections Four Corners is a collaboration that includes the Resource Libraries from the states of Arizona, Colorado, New Mexico and Utah and their Regional Medical Libraries. The collaboration received funding from the National Library of Medicine in 2002 to capture the lessons learned through their partnership to improve health information access to the Native Americans in the Four Corners area of the United States.

For the purposes of this project, The Four Corners area, geographically, consists of the northeastern part of Arizona, the northwestern part of New Mexico including the northern Rio Grande corridor, the southwestern part of Colorado, and the southeastern part of Utah. This area is populated by a number of American Indian tribes. (The Navajo Nation is by far the largest in both land area and population and spans parts of 3 states.) The target population for this project is the American Indians living in this area and the health care providers who serve them.

A meeting of the collaborators was held in Tucson, Arizona on June 26-27, 2003 with representatives from the participating Regional Medical Libraries, Resource Libraries and the National Library of Medicine. The meeting culminated in the selection of three pilot projects and a decision of what the next steps should be for Tribal Connection Four Corners.

Subsequent discussions among the library and RML directors led to a decision to request money from NLM to support a MedlinePlus Go Local initiative for the Four Corners area and to collaboratively support, for one year, the continuation of a Tribal Liaison position in the Four Corners area.. This position was originally developed by the NN/LM Pacific Northwest Region at the University of Washington, through a grant from the Bill and Melinda Gates Foundation

CONTRIBUTING PARTNERS

University of Arizona Health Sciences Library
University of New Mexico Health Sciences Library and Informatics Center
University of Utah Spencer S. Eccles Health Sciences Library
NN/LM Midcontinental Region
NN/LM Pacific Southwest Region
NN/LM South Central Region

OTHER PARTNERS

University of Colorado Denison Memorial Library

OVERALL OBJECTIVES OF TRIBAL CONNECTIONS FOUR CORNERS FOR 2004

1. Create a Four Corners Go Local component for NLM's Go Local database.
2. Conduct a needs assessment of health information for medical units (IHS and tribally owned or managed) in the Four Corners area.
3. Develop a database that includes names and addresses and other pertinent information regarding tribal contacts in the Four Corners region.
4. Launch an effective practices database that will capture lessons learned from working with American Indians in their communities

5. Establish Tribal Liaison position in New Mexico and explore ways to maximize the effectiveness of a locally positioned librarian in involving appropriate partners in outreach efforts
6. Evaluate the effectiveness of the newsletter and Tribal Health Connections website in meeting our goals.

STATEMENT OF WORK

In support of the objectives stated above, the Four Corners Tribal Liaison will:

- Establish contacts with tribes in the Four Corners area, introduce them to the project, and assess needs for health information.
- Collaborate with TRIBAL CONNECTIONS FOUR CORNERS partners especially the outreach librarians in each state in assessing information needs and delivering appropriate services to their particular state's tribes.
- Work closely with the Tribal Connections Four Corners workgroups, especially the Go Local and the Needs Assessment workgroups, including collection and input of data.
- Promote goals and objectives of the project (including NLM products) at conferences and gatherings in the region; provide process for alerting partners of upcoming events so that TRIBAL CONNECTIONS FOUR CORNERS partners can attend as well.
- Provide information for inclusion on the Tribal Health Connections website.
- Continue to produce the newsletter, if deemed effective and funds permit.
- Participate in the evaluation phase of the project.
- Consult with the partners to ensure the cultural appropriateness of various approaches, projects, plans and strategies envisioned to move toward the expected outcomes of the partners.

EVALUATION COMPONENT

TRIBAL CONNECTIONS FOUR CORNERS will retain needs assessment and evaluation expertise to evaluate the outcomes of the work on the objectives and lessons learned/next steps. Three objectives have been targeted initially: Four Corners Go Local, Needs Assessment, and the Effective Practices Database. At least 2 will ultimately be selected. In addition, the effectiveness of the collaboration itself as method of addressing health information needs in a multi-state area with cultural, rural, and medically disadvantaged challenges will also be evaluated.

DELIVERABLES of Tribal Liaison Librarian

- Monthly, submit written reports to the Project Manager detailing activities (including dates, contacts, purpose, situational assessment, recommendation re next steps (if any), referral to which TRIBAL CONNECTIONS FOUR CORNERS partner/outreach librarian, etc.)
- Monthly, submit NLM's Outreach Reporting forms to project manager
- Monthly, report activities at the TC teleconference of partners.