EXHIBIT A
Enhancing Access to Biomedical Information via Ariel
Statement of Work

The overall aim of this project is to implement Ariel document transmission in order to improve access to, and receipt of, veterinary and human health care information at the Veterinary Medical Library at Kansas State University (KSUVM). The grant will provide funds to purchase the necessary hardware and software to provide a quality digital product for both the lending and borrowing of documents via the Internet. The two specific aims are:

1. Enhance KSUVML relationship with other libraries in the DOCLINE system by accommodating requests for Ariel transmission of documents.

2. Facilitate the move towards desktop delivery of biomedical information by providing the capability of forwarding documents to a Web server or directly to the end user. Our goal is to furnish desktop delivery of information as widely as possible. The Ariel software and appropriate hardware enable this type of excellent quality service.

During the Ariel implementation and evaluation period, consideration of adding the Loansome Doc program as a new outreach service will be investigated.

Implementation of Ariel will immediately begin to accomplish aim #1 of enhancing the KSUVML relationship with other DOCLINE libraries by complying with their requests for Ariel transmission. Ariel implementation will also position the Library to address aim #2 of supporting desktop delivery of biomedical information beyond the boundaries of our university by providing this capability to other medical libraries. The service of providing Loansome Doc, if offered after Ariel implementation, will be extended to medical libraries, physicians, and other health care professionals.

Implementation of Ariel document transmission will assist in providing a better quality product and when possible, facilitate the goal of aim #2 of desktop delivery. This veterinary group is part of a long-term objective to offer service via Loansome Doc that will be considered after implementation of Ariel.

Timeline:
August-September 2002

1. Upon notification of a grant award, final decisions will be made on specific equipment based on recommendations from the NN/LM-MCR Technology Liaison, other users of Ariel 3.01, and RLG. Careful consideration will be given to the choice of equipment for color transmission.
2. Equipment and software will be installed and operational within two months of notification of funding.
3. Records will be changed in DOCUSER indicating Ariel capability.
4. Ariel transmission will be fully functional by October 1, 2002.

October 2002 – June 2003
5. Quarterly reports will be prepared and forwarded to the NN/LM-Midcontinental Region. These reports will show comparative data of pre- and post-Ariel DOCLINE activity recorded on a month by month basis for July 2001 to June 2002 and July 2002 to June 2003. The data in the chart will reflect the number of items loaned and borrowed and method of delivery—fax, mail, Ariel.
6. When the VM Library receives a document via Ariel and provides desktop delivery, it will be reported.
7. After identifying some of the medical libraries that borrow frequently from the VM Library using Ariel, the Library will contact them to inquire about the use of Ariel for desktop delivery. This will be reported as anecdotal information.
8. Evaluation on whether to offer Loansome Doc

Evaluation

During the evaluation period, if Ariel is used to transmit documents to persons in the KSUVML target population #2 (veterinary) or #3 (general public), it will be reported in chart format. Little activity, however, is anticipated in this area until Loansome Doc is offered as a service.

A final evaluation report will be sent at the completion of one full year of activity.

Deliverables

Deliverables to be submitted to the NN/LM – Midcontinental Region:
• Quarterly report (one copy to the Regional Office in Salt Lake City and one copy to the Library Improvement Liaison, Deborah Sommer, at the MU Health Science Library)
• A final report including the final evaluation (2 copies sent to the same as the quarterly reports)
• Copy of any promotional or training materials developed as part of the project