The intention of this project is two-fold:

One aspect will provide outreach to patients at the Family Learning Center and the People’s Clinic. This learning center and clinic both cater to Spanish speaking populations. Grillo Health Information Center will visit these clinics for a month at a designated time and hour on the same day, for example a Tuesday, to build consistency acting as a human kiosk of health information. They will show MEDLINEplus to the patients and also encourage them to visit the Grillo Health Information Center for additional training and resources.

The second aspect will be to provide “finding quality health information” classes via the computer room at the Boulder Public Library. Attendees will be from the Boulder community and Grillo Health Information Center volunteers will attend when possible. The outcomes will be a more informed Boulder community and increased awareness of the Grillo Health Information Center.

This is a one-year project. Throughout the project, reference desk data from the Grillo Health Information Center, i.e. level of service provided, health questions asked, and increase in patron numbers, will be recorded.

Evaluations will be recorded after outreach visits to the clinic and learning center that cater to Spanish speaking individuals. These evaluations will include how many people attended the outreach session, whether the number of people attending the session increased. The patients of the clinic are the target population.

Evaluations will be recorded on the classes given to the public and the volunteers at the Grillo Health Information Center.

December 1st 2002 – April 1st 2003
- Purchase laptop computer to use at clinic kiosk style sessions.
- Prepare class outlines and evaluation forms for the classes to be taught.
- Schedule classes for the public and kiosk style sessions for the clinic and learning center.
- Develop promotional materials for the classes/sessions through signs at the library, clinic, learning center and newspaper.
- Advertise and promote classes/sessions.
- Hold three classes: One in the Boulder Public Library computer classroom for the general public and volunteers and two kiosk style sessions at the clinic and learning center, which cater to Spanish speaking populations. Evaluation forms will be collected at the end of each class or session.
- Prepare outreach reporting forms to be submitted after each class taught.

April 1st 2003 – September 1st 2003
- Hold three classes/sessions: One for the general public and two for outreach at the clinic and learning center. Evaluation forms will be collected at the end of each class.

September 1st, 2003 – November 30th, 2003
• Compile evaluation forms and reference statistics for the Grillo Health Information Center.
  Information will be evaluated for
  o increase in services provided at Grillo Health Information Center
  o change in types of questions asked and information provided at the Center
  o written evaluations provided by attendees at classes and clinic sessions

Interim Reports:
April 1st, 2003
August 1st, 2003

Final Report:
December 15th, 2003

Reimbursements:
Requests for reimbursements will be submitted with the reports. All reimbursements must be submitted by December 15th, 2003.

Deliverables:
Quarterly reports, outreach reporting forms, evaluation forms, class outlines, promotional materials, any outcomes noted.

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