Quarterly Report

Name of reporting institution:
Grillo Center Boulder Public Library
Grillo Health Information Center
1000 Canyon Blvd.
Boulder, CO 80302

Project: Internet Database Training

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Reporting Period start date: 04-04-2004
Reporting Period end date: 01-31-2005

Publicity:
For two NLM database classes that I taught in May and October of 2004, we were given free advertising for these classes in the Boulder Public Library monthly calendar publication which is distributed throughout the Library and is also mailed to Boulder Library patrons. We have also printed Spanish-language brochures to distribute at the Family Learning Center, where once a week we have a volunteer there assisting people in looking up health information using the Spanish language version of MedlinePlus. We are sending hard copies of these materials.

Complete an Outreach Reporting Form
I taught two NLM database classes: May 12, 2004, and October 6, 2004. These were given at the Boulder Public Library training room and were attended by eight patrons each, which is the room capacity. I will be giving a class on January 31 (today) as well, and it is also a full session (eight patrons).

Other accomplishments:
In May of 2004, we lost our Spanish-language volunteers that were working once a week at the People's Clinic here in Boulder, assisting people there in looking up health information using the Spanish-language version of MedlinePlus. In addition, the Clinic went through yet more administrative changes, so the result of all this is that we have not had a presence there since May. we hope to start up again there after meeting sometime soon with the new administration (though this will be after the terms of this grant).
We did however, have enthusiastic support from another institution, the Family Learning Center. This is an educational outreach center where people in the community who are non-native English speakers can go and take various classes, such as English classes, and can also participate in other community activities. Starting in December, 2004, we have had a Spanish-speaking volunteer at the FLC one day a week assisting people there in looking up health information using the Spanish-language version of MedlinePlus.

Target audience:
The people that come to the Family Learning Center are somewhat different than those that come to the People's Clinic, in that the people coming to the FLC are there because they are wanting to further their education and be more involved in the community. In fact, they are more educated and more willing and wanting to ask questions and help themselves. Those going to the People's Clinic are going for health services and is a population that would include people with less education. We had little success in getting people there to use our services for various reasons, which I have discussed in previous reports. And though to this date, we have not had much better success at the Family Learning Center, we are hopeful of getting more use of our services there, because of the different nature of the population that uses the FLC.

Goals, Outcomes, Objectives:
Again, the big difference for this reporting period, is that we are doing our Spanish-language outreach at a different institution. We have been welcomed enthusiastically by the staff of the Family Learning Center, and though we have only been there a month, we are hopeful of greater success than at the People's Clinic. Our hope is based on the fact that the people coming in to the FLC are there to take classes and participate more in the community, and are trying to "improve" and help themselves. Therefore, it is a bit more select population than that at the People's Clinic, and it would seem this population group would be more willing and able to use and benefit from our services.

Evaluation:
None.

Impacts and Observations:
The one anecdote I will share has to do with the warm reception we have had from the Fmaily Learning Center. Upon arriving for our first day working at the FLC, the Co-Director of the Grillo Center (Carol Salter) and our Spanish-language volunteer were greeted with balloons and refreshments that were put together by the staff of the FLC as a welcome to us for the start of our services there.

Planned Activities:
This an extension to our grant, and so is our last report. Again, we plan to continue with these activities that were begun with funding from the grant.