

Welcome to TMC Lakewood



TMC Lakewood Medical- Dental Library

Results of a NN/ML Grant
Sponsored Needs Assessment
Survey Project

Background

- The Medical-Dental Library has been in transition the last 5 years and is lacking in technology, resources and services. A needs assessment will determine the unmet needs of its clientele through comparison and collaboration with local medical librarians as well as surveys and interviews of library clientele.

Medical-Dental Library Users

- TMC Lakewood specializes in family medicine and community health. It is a teaching hospital for the UMKC Medical School. The library serves 36 family medicine residents, 3 geriatric fellows, 45 physician faculty, rotating medical students and many other health care professionals including dental residents, dental faculty, and over 300 nursing staff.

NN/ML Grant Objectives

- Create and perform needs assessment to identify opportunities for improvement
- Enhance services and resources
- Enhance services and resources of other local medical libraries
- Apply for future grants to assist in identified library enhancements

Expected Outcomes

- Use the digital camera and laptop purchased with grant money to collect data and collaborate with local medical librarians
- Use results of needs assessment to lobby administration for financial resources
- Share information learned with HSLNKC
- Apply for grants to fund enhancements

VA Medical Center – Liz Burns



Reference



Monographs



Journals



Current Journals



Important Library Resource



North Kansas City Hospital



Stacks



Journals



Workroom



Olathe Medical Center



Dick Kammer and Journals



Monographs



UMKC Dental School



Ann Marie Corry



Customer Service



Study



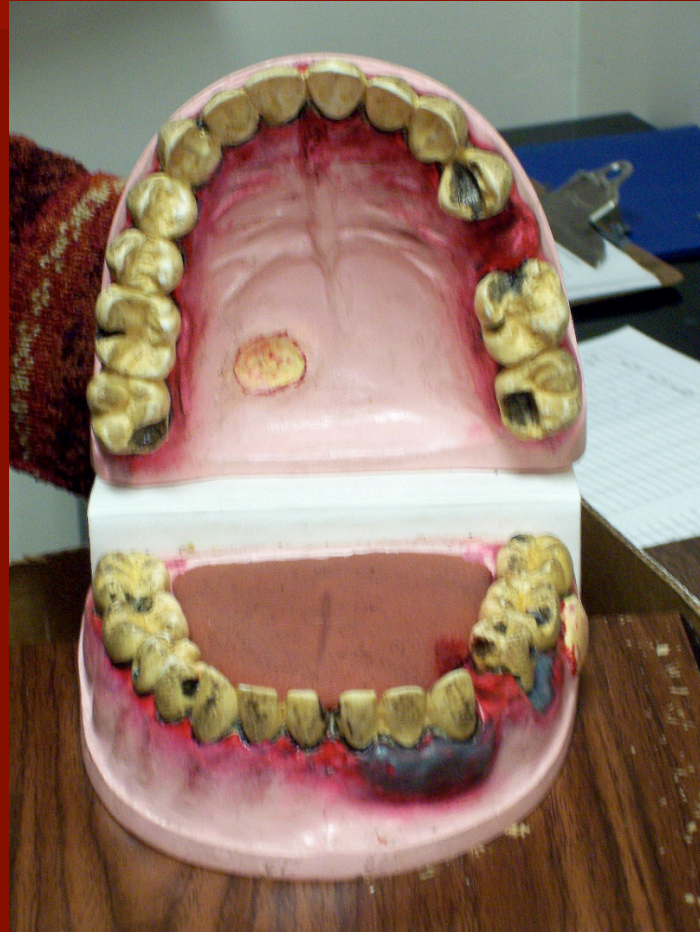
Electronic Classroom



Unusual Collection



ICK!



Awww... but watch out!



Research Medical Center



Study



Ooops! (NOT Kitty Serling)



Front Desk



Current Journals



Bound Journals



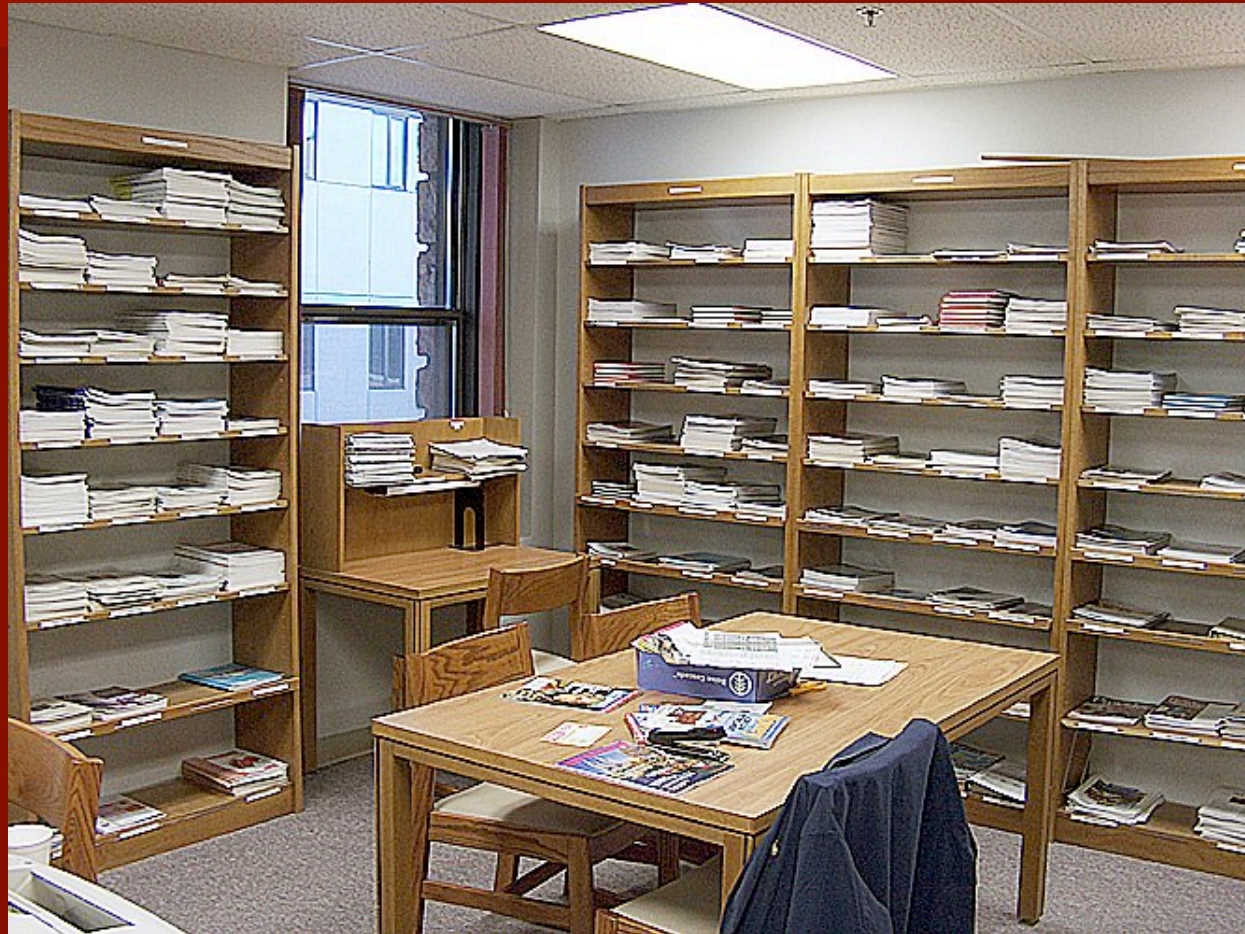
Display



TMC Lakewood



Current Journals



Reference



Stacks



Office (Fish Bowl)



User Survey

- Medical & Dental Staff
- Medical & Dental Faculty
- Family Medicine & Dental Residents
- Nursing
- Allied Health (OT, PT, Speech etc.)

Survey Monkey

- User Demographics
- Use of Services
- Frequency of Use
- Recommendation
- Non-users
- Future Directions
- Volunteer for Personal Interview

Survey Results

- Copier
- Reference Materials
- Journals
- Internet
- Literature Search Requests
- Consultation with Librarian
- Intranet

Usage

- Several Times a Month
- Several Times a Year
- Once Per Week
- Never
- Several Times a Week
- Once Per Month
- Once Per Year

Reasons For Not Using

- Need help
- Not familiar with resources
- Don't think of it
- No librarian
- Locked in the evening
- Unaware of materials for specific group
- Just for physicians

Future Directions

- Table of Content Service
- Color Printing
- AV Center for VHS and DVD media
- Catalog Access on Intranet/Internet
- Search Request on Intranet
- After hours book drop
- Automated self check-out/self check-in

Additional Suggestions

- Daily Newspaper
- Reader Advisory for resident rotations
- More textbooks
- Access to Medicine Rounds articles by residents on other rotations
- Access to handouts or recordings of Noon Conference Presentations
- Additional Hours for evening staff

Future Grants

- AV Center
- DVD drives on computers
- Book Drop
- Automate Circulation

Grant Experience

- Learn about area peer resources
- Learn about TMC Lakewood users, collection and services
- Learn about funding resources
- Formulate plan for future

Thank You!

