Timely Texts: 24/7
NNLM/MCR Technology Project

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Final Report
October 1, 2004 – April 30, 2006

Submitted: June 5, 2006
1. Summary/Introduction
Timely Texts, a technology project awarded in September 2004, provided Stauffer Health Sciences Library, Stormont-Vail HealthCare, the opportunity to offer and evaluate the impact of electronic textbooks within our institution. The Stauffer Library had recently undergone significant budget cuts and the possibility of adding new products or services that would increase the Library’s budget was not feasible. Timely Text provided the funding to purchase and add 23 online textbooks to the Library’s recently developed web page. The web page housed on Stormont-Vail’s intranet (SVnet), contained links to PubMed, CINAHL, a LWW online journals package, MedlinePlus and a few other free resources and links. The online textbooks would serve to enhance the Library’s electronic offerings, but more importantly, help bolster the image of the Library as an innovative player in health information and technologies. There was also the thought that online textbooks would possibly lead to cost savings as other departments would reduce their book budget lines.

Work on Timely Texts began in late winter and early spring of 2005. The library director was asked by Medical Staff Executive Board members to attend the various Medical Staff Department meetings to provide a library update. The library had requested funding from Medical Staff dues, so it was thought that an update would be useful. These meetings were a new and valuable chance to promote the library and its services. The meetings also provided a chance to announce the grant award and solicit input regarding what titles to purchase. During this time period, nursing leadership (Vice President, Directors, Charge Nurses) was informed of the grant monies and asked to make recommendations. Suggestions from all groups varied but the number of suggestions was considered to be a fair response by the library director.

Stat!Ref had been selected by the library director as the source for all online textbooks, because of the variety and number of texts, ease of use, and preference to work with only one vendor for this project. The Stat!Ref sales person provided a list of available titles, as well as usage statistics from comparable-sized institutions to help in the selection process. It was suggested that Stauffer Library also go with one concurrent user and evaluate the need for more users by the number of turnaways experienced. Using a combination of suggestions from medical and nursing staff members, usage stats from others, as well as the parameters of available funds, the following titles were selected and purchased from Stat!Ref.

- Current Critical Care Diagnosis and Treatment
- Current Diagnosis & Treatment in Cardiology
- Current Diagnosis & Treatment in Gastroenterology
- Current Diagnosis & Treatment in Infectious Diseases
- Current Diagnosis & Treatment in Orthopedics
- Current Medical Diagnosis & Treatment
- Current OB/GYN Diagnosis & Treatment
Titles selected were primarily medical as Stat!Ref did not offer many nursing titles. However, Taber’s and Brunner/Suddarth were suggested by staff for purchase. Also some additional nursing titles would be available in 2006 to supplement Timely Texts titles. Ten additional online nursing textbooks were purchased from Lippincott in Budget FY2006 and added to the electronic textbooks collection. The funding for these was taken from the print book budget line. The Stat!Ref titles were added to the library’s online catalog and to the library web page under the heading “eBooks”. eBooks officially launched in October 2005. This launch date coincided with the launch of MD Consult and FIRST Consult products. This was not intentional, but provided an opportunity for additional exposure for eBooks. Fortunately, Stormont-Vail has a few physicians who are dedicated either on a full or part-time basis to technology projects. They helped with library promotion, going to partner’s meetings, annual medical staff meetings, touting the various new library products and encouraging medical staff to test them. The library received many “next day” requests regarding our new products thanks to their efforts. Their testimonials helped spread the word and convince many of the benefits. These same physicians also linked the library resources to additional electronic tools not anticipated in the Timely Text proposal. Shortly after the launch date, the online textbooks links (eBooks) and other library products were added to prominent locations within Next Gen, an electronic medical records and practice management system, and to the physician portal. One physician leader commented that he wanted to use library product to entice and encourage other physicians to sign up for physician portal. Various promotional handouts were developed for medical staff and/or personnel orientations, department staff meetings, and other appropriate opportunities. (See attachments).

2. Geographic Region
Timely Texts (eBooks) is available via Stauffer Health Sciences Library web page, located on Stormont-Vail HealthCare’s intranet (SVnet). The links are IP authenticated, therefore no passwords are needed. All medical staff members, employees, as well as patients and families who come to the Health Sciences Library may access eBooks.
The Stormont-Vail HealthCare, a not-for-profit, integrated health care system is located in Topeka, KS and currently consists of one acute care hospital in Topeka and 16 clinics located in Topeka, Alma, Carbondale, Emporia, Lawrence, Lebo, Meriden, Osage City, Oskaloosa, Rossville and Wamego, KS. There are 376 medical staff members, 2,615 FTEs and/or 3,194 staff members. Patients, families and patrons typically come from Topeka and the 16 counties of NE Kansas.

3. Collaborations/Partnerships
No formal collaborations or partnerships established with Timely Texts.

4. Training
Training provided for Timely Texts was minimal both for library staff and users. Stormont-Vail medical staff and employees have access to numerous electronic products and are savvy users and comfortable with new products. Stat!Ref was selected as the product vendor because of the system’s user friendliness and that it required little user training. Library staff was made aware of the various features and asked to explore eBooks as it was launched. Efforts focused primarily on promoting the existence and access options for eBooks on the library web page. Receipt of the grant and electronic titles was publicized in various venues to medical staff members and employees prior to the actual launch date. Promotional session figures prior to the launch of Timely Texts are not reflected below.

Promotional sessions and participants from October 1, 2005 included:

**Employee orientation – October 1, 2005 – April 30, 2006**

**Hospital**
- All employees receive a 5” x 11” library bookmark during orientation, which just mentions availability of electronic books.
- Patient Care Services (Nursing and Respiratory Therapy), and all incoming Clinic staff members receive personal library orientation from the library director, which includes a quick Power Point slides overview illustrating where to locate and how to use eBooks.
- Medical staff members receive paper handouts and verbal instructions.

<table>
<thead>
<tr>
<th>Total hospital sessions:</th>
<th>14</th>
<th>Total number of participants:</th>
<th>165</th>
</tr>
</thead>
</table>

**Clinics**

<table>
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<tr>
<th>Total Clinic sessions:</th>
<th>13</th>
<th>Total number of participants:</th>
<th>47</th>
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</table>

**Medical Staff**

<table>
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<tr>
<th>Total sessions:</th>
<th>3</th>
<th>Total number of participants:</th>
<th>6</th>
</tr>
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</table>
5. Training Sites
All training took place onsite at Stormont-Vail HealthCare, Topeka, KS, in computer training rooms, meeting rooms, or classrooms located in the hospital or clinic (901 Garfield). During Summer 2006 the goals is to go to each outlying Clinic location and provide orientation, and/or an inservice.

In March 2006 the library director began a “Librarian is IN” promotional idea in the physician lounge during lunch or early morning hours, hoping to encourage informal teaching opportunities. To date there has not been great response, as physicians are still are trying to get used to the librarian’s presence in their area.

6. Exhibits
Library exhibits were created for the 2005 Nursing Skills Fair (September) and the 2005 Employee Benefits Fair (October). During the six-day Nursing Skills Fair, 930 nursing staff members were encouraged to stop by a tri-fold display, which featured library tools. A handout listing online textbooks (eBooks) was developed for this exhibit. The library display at the Skills Fair was unmanned during the six days, however nursing staff was directed to review all displays during their session. (The display was manned at various times during the 2004 Nursing Skills Fair and it did not prove to be a good use of library staff time).

The 2005 Employees Benefit Fair was held in the Employee Cafeteria on October 21, 2005 and the library exhibited at this event for the first time. One of the librarian’s ongoing themes is, “The library is one of your benefits.” So along with a baseball healthcare team exhibit and game, library products were promoted in a fun atmosphere. All contestants had to listen to the entire library promo to “play”. Approximately 475 people attended the Fair and many people commented that the library booth was by far the most popular and had excellent products to promote. Human Resources had originally been a little skeptical about having a library booth, but at the end of the day, stated that they would be sure to include the library in the future.

7. Resources Materials
Promotional pieces were developed for various events ranging from housewide announcements, orientation handouts and display windows. Some materials were also developed by two physician champions to promote products in conjunction with other electronic resources. Examples of resources materials included:
• An article in Stormont-Vail’s weekly newsletter - Vital Connections
• Physician orientation handout
• New employee orientation handout
• Nursing Skills Fair handout
• Employee Benefits Fair handout
• Display outside library using MLA’s “POWER tools” idea – eBooks is one tool
• Next Gen – Library quick links. Next Gen is the Clinics’ electronic medical record and practice management system (created by staff physician)
• Physician Portal Library Page (suggested by staff physician)

8. Web Sites
No web sites were developed. eBooks is located on SVnet, Stormont-Vail’s intranet. Beginning in June 2006 all employees will be able access SVnet products from their homes or anywhere they can access the internet. This may increase usage numbers as employees will have additional access and time to explore and use library tools.

9. Document Delivery and Reference Services
Document Delivery and Reference Services not applicable to Timely Texts.

10. Approaches and Interventions Used
A few years ago, Human Resources stopped physically touring new employees through the Stauffer Health Sciences Library. After this change, the library staff perceived a noticeable decrease in the sense of employees’ library awareness. There was an increase in the hated statement "Oh, I didn’t know we had a library at Stormont-Vail.” The library director has repeatedly raised the issue with the Human Resources staff regarding library tours and/or exposure for all employees, but the current answer is that there is not enough time during orientation. Human Resources includes the informational library bookmark in the new employee folder, which is better but not the best. So to promote the new library products, the library director approached individuals who were responsible for medical staff orientation, Patient Care Services (PCS) orientation and Clinic orientation. Persistence paid off. The library is now a scheduled part of any new medical staff member orientation (15 minutes), as well as scheduled for 30 minutes at PCS and Clinic orientations, which occur every other week.

In May 2005 the library director presented an overview of the various library products and solicited input from the Stormont-Vail Leadership Council, which consists of approximately 75 people representing the Hospital and Clinic’s Operating Committee, Department Directors, Supervisors, and Managers. In November 2005 this group was updated with details of the new products, which had been added to the library web page, including eBooks. The group was thanked for their input and encouraged to request department presentations.

SVnet is maintained by the Marketing Department so along with the various displays and publicity ideas, the library has established a good working relationship with staff of the Marketing Department.

11. Evaluation
Timely Text’s goal was to provide online textbook access with the following key objectives:

- Use subcontract monies to purchase online textbooks
- Select and purchase materials that best meet the needs of medical and nursing staff
- Promote new online resources
- Determine usage and effectiveness of online textbooks and promotions strategies
- Achieve recognition and support from Administration

✓ Online textbooks were successfully purchased with the grant funds.
Online textbooks were chosen with input from medical and nursing staff.

Online textbooks (eBooks) were made available to all medical staff and employees via the institutional intranet or physician portal and have been touted in various venues primarily using personal instruction, Power Point presentations, displays, and/or handouts.

Usage statistics for eBooks have fluctuated over the months.

<table>
<thead>
<tr>
<th>Months</th>
<th>Sessions Count</th>
<th>Months</th>
<th>Sessions Count</th>
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<tbody>
<tr>
<td>October 2005</td>
<td>44</td>
<td>January 2006</td>
<td>34</td>
</tr>
<tr>
<td>November 2005</td>
<td>65</td>
<td>February 2006</td>
<td>13</td>
</tr>
<tr>
<td>December 2005</td>
<td>40</td>
<td>March 2006</td>
<td>19</td>
</tr>
<tr>
<td>April 2006</td>
<td>22 (16 turnaways)</td>
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</table>

Usage may have dropped, as there have been few promotional campaigns in Spring 2006. However the number of turnaways in April may signal the need to purchase an additional license if this trend continues.

Top online textbook titles by usage (October 2005 – May 2006) are:
- Griffith’s 5-Minute Clinical Consult (105)
- Williams Obstetrics (87)
- Harrison’s Principles of Internal Medicine (81)
- Fitzpatrick’s Color Atlas and Synopsis of Clinical Dermatology (77)
- Trauma (59)

Stormont-Vail also has a Web Committee, which oversees both the external and internal web pages and resources. Statistics are reported for usage of each page or button. The library button, “Medical Library” is available only via the internal intranet page. Usage statistics indicate each time the button is clicked to open the Medical Library web page. One of the library goals is to be the most used button, and there is still a ways to go to meet this goal. In October 2005 there were 406 clicks to open the Medical Library web page. In April 2006 there were 625 clicks. The Medical Library page was the 9th most popular page in April 2006. (We need to determine if links from other pages to the Medical Library page count as clicks).

Achieve recognition and support from Administration

- The Dean of the School of Nursing, whom the library reports to, informed the CEO of the grant award.
- Leadership Council was made aware of new library services.
- Medical staff members were informed of grant award and its use.
- A newly hired physician asked during orientation if he would have electronic access to Griffith’s 5-Minute Clinical Consult. He was informed that it was being ordered as part of a grant the library had received and would be available shortly. He was extremely pleased and voiced this to Administration.
- Recently the Senior Vice President for Medical Services just stopped by to see how things were going (which is unusual) and voiced the opinion that there was support from the medical staff which was great to hear.
• Developed a good working relationship with two physicians, one who is member of the Operating Committee, while the other is primarily involved in technology. Both physicians have become vocal champions for the library.
• Vice President for Patient Care Services stated that she could validate a change in library momentum and nursing staff’s recognition of the library and library services.

Possible costs savings referred to in the proposal were not realized and/or evaluated.

12. Problems or Barriers Encountered
Minor problems with Stormont-Vail financial office staff occurred while attempting to submit the invoice to receive payment from NNLM/MCR (University of Utah). There is not much grant experience in this institution and it raised questions that had not been previously addressed. This was coupled with the fact that there was a brand new director in the Foundation office, which was involved in the fund processing side.

There was trouble submitting reports to the NNLM/MCR office. For some reason reports were submitted from Stormont-Vail but not received correctly at the MCR office. The first few reports worked correctly but the last three required Word forms. MCR staff provided a Word document form to complete and submit, which worked. We did not explore the possible causes of the problem in detail. The print screens on the original submission forms also do not allow the writer to read all the content when printed, so many times comments needed to be rewritten over and over while we were working on the submission problem and/or solution.

Perhaps the biggest problem was not really a problem but a blessing in disguise. While preparing the Timely Text project, the library was also being asked to trial, evaluate, solicit funding, purchase, and promote a point-of-care tool to be added to the library web page. Timely Text may have not received the concentrated efforts originally planned, but efforts split between it and another time-consuming project. However, launching various new products at the same time focused a lot of positive attention on the library web page and on the library as a key component of the healthcare team.

13. Continuations Plans
During Summer 2006 there are plans to redesign the library web page to make it more user friendly. There will be a separate, more distinct button for eBooks. The library is considering the possibility of creating a library web page for Stormont-Vail’s external website.

Budget preparation and defense is beginning for Budget FY2007. The library will asking Stormont-Vail for additional funding to purchase the most used eBooks and nursing titles. It will be very helpful to have the usage figures to justify the additional budget amounts. If this request is rejected for FY2007, library funds in Stormontt-Vail Foundation will be requested to keep the titles for another year.

14. Impact
Perceived impact on the library has been positive. The library director has stated for many years that the library is part of the team and “Our job is to help you (medical staff and employees) do your job better.” We are hearing this repeated back to us, which is encouraging. We very seldom hearing the statement, “I didn’t know we had a library.” Sadly though, we still have not reached everyone.

The library has become a topic of conversation in many medical staff meetings, such as the executive committee, department and section meetings, the local partners group, and at the annual meeting. This is in part because of a request for funding, but also because of new and increased promotion for new library products and services.

The library has been invited or offered to participate in the following new ventures in the last six to eight months. Many of these are a result of the promotional efforts and positive responses being generated throughout the organization.

- CME presentation for physicians. This was really a new step for Stormont-Vail. They seldom have local presenters and definitely a first to have a librarian. It was so well received that a second one was promptly scheduled and the future plan is to offer something from the library two – three times a year.
- Nursing CEs (Brown Bag Lunches). The first was a 50-minute presentation about library services and a second one on Evidence-Based Practice and the library’s role.
- Library was asked to be part of Stormont-Vail’s Magnet Designation process and the related research team. This will provide opportunities to go to the staff locations and work more closely with staff members.
- “Librarian is IN” campaign. Implemented in March 2006, the library director goes to various locations using the Librarian is IN logo and theme. The idea is to take the library to various locations to provide exposure and heighten awareness of the library and its services. The physician’s lounge has been the first location, but that has yet to be a success story. The next physicians’ newsletter will mention that the library staff is available to come to their offices to provide staff development opportunities featuring library products. The plan is to use the Librarian is IN theme if there are any requests.

Medical staff-library relationship has been re-energized. The library and its services are being recognized as an important and integral part of the healthcare process. This relationship may be tested as the library requests financial support from Stormont-Vail Medical Staff.

Librarian’s confidence. Receiving the grant award provided the boost in confidence needed to take the initiative to push harder and change the perception of the library. There were and are still numerous times the uncharted territory and ideas are not comfortable, but there is a strong sense that the effort is worth it.

We need to remember that even if money is not approved for this year’s budget it is not an evaluation of the worth of the products, the librarian, the library staff or library services.

15. Recommendations for improvement
More promotional efforts are needed. It does make a difference. We are still missing promotional opportunities for the medical staff and employees. Need to try strategizing
numerous approaches to reach the most people, as well as decide whom to target with each method, in what order, etc.

Print copy book circulation has dropped. The library needs to include stats from online products in reporting data.

Need to get library-related information into the hands of the CEO. He has the ultimate say for the Library.

**Follow-Up Questions**

1. Were your original project goals and objectives met? If not, why not?
   See question #11 (Evaluation).

   I am not sure what follow-up poster or presentation will be of value to other professionals. Were promotion ideas unique or results significant?

2. What significant lessons were learned which would be of interest or use to others conducting outreach projects? Which strategies were the most effective in implementing the project?
   Promotion is critical for the success of many library services. We cannot afford to come off of it at any time. The old thought of just “building it and they will come” is not realistic in today’s library. We need to continually remind our users why they must come to the library, either the physical and virtual libraries, and how good information can impact their jobs and their patients.

   Persistence is another lesson. Never give up an idea if you think it has merit. I still feel it is crucial to get on the main HR orientation schedule. I hope to make a case for library presence in the main orientation by using the comments from PCS and Clinic evaluations that frequently state that the most valuable information received in orientation was the library information. We are still not getting to every employee and it is important to be face-to-face with everyone on the healthcare team at least once, but many times if possible.

   To be more organized and vigilant about statistics and information pertaining to the grant. It takes longer to relocate the information for reports, etc. than to organize it in the beginning.

3. If you were to start all over again, what, if anything, would you change about your goals, project plans, etc.?
   I would definitely start everything earlier and double or triple the amount of time needed to complete any aspect of the project. Some of the results I had hoped for were not achieved, as I was one to two quarters behind where I should have been. However, the budgeting phase timeline proposed did not work as projected and would not have worked regardless of starting a few months earlier.

   It may have been a mistake to try to accomplish too many new projects at the same time, but ultimately for the library and recognition this was a good move. There was excitement and
synergy surrounding all the new library products. Timely Texts as a grant may have gotten lost, but the total impact has been wonderful. Timely Text had to compete with some like products (MDConsult’s books and the Lippincott nursing texts) for usage and this may have diminished the usage stats.

4. What advice or recommendations would you give to anyone considering a similar outreach effort?
Perhaps be a little more realistic about what can be achieved in a short time period. Timely Text was very doable, but it was caught up in the momentum of other projects and slipped down in things that needed to be done.

Be cognizant that it takes time to get information out to everyone. It will take two to three years for the new library products to become an integral part of medical staff and employee’s work lives. Six months to a year is not enough time to make it a habit.

Promotion was and is so essential. Staff members do not use our tools every day and they need frequent reminders. Be creative and succinct in promoting the library. Time is valuable and the library must make the best use of what time is allotted by other groups.

The project actually went much smoother than anticipated, however I also know I was not the best at meeting deadlines. I thank you for this award as it provided the Stauffer Health Sciences Library an opportunity to get on the radar in many ways and was just the impetus needed by the librarian to try and make a professional difference. Timely Texts re-energized a mid-life career that had recently gone through some periods of professional doubt regarding the value of libraries and librarians to the healthcare community. Thank you.

Attachments:

1. SVnet Library Web Pages/Power Point Orientation Slides
   (NNLM/MCR is given credit on these pages, but also an opportunity for the library to receive recognition for grant award).
2. Nursing Skills Fair Handout
3. Employee Benefits Fair Handout
4. New Employee Orientation Handout
5. Vital Connections Article
6. Next Gen Screen Shot
7. Physician Port Screen Shot

1. SVnet Library Web Pages/Power Point Orientation Slides
2. Nursing Skills Fair Handout
Stauffer Health Sciences Library

New in 2005 and 2006 Preview

SVNet

Clinical Decision Tools
  MD Consult
  FIRSTConsult

  e-Books  (Electronic Textbooks)

  Tabers Cyclopedic Medical Dictionary
  Brunner/Suddarths Textbook of Med-Surg Nursing
  Cardiac Nursing (2006)
  Nursing Care Plans and Documentation (2006)
  Pediatric Care Planning (2006)
  Plumers Principles and Practice of IV Therapy (2006)

  e-Journals (Electronic Journals)

Located in the Pozez Building or on SVNet, the Library is here to help with your information needs. Call 354-5800 or email us for details.
3. Employee Benefits Fair Handout

Stormont-Vail HealthCare
Stauffer Health Sciences Library

New to the Library SVNet Lineup in Fall 2005!

Clinical Decision Tools - Instant Access to Information
- MD Consult
- FIRST Consult

Funding provided by Stormont-Vail Foundation, Stormont-Vail Auxiliary, Stormont-Vail Medical Staff, SVHC

e-BOOKS (Online Textbooks)
Harrison’s Internal Medicine
Griffith’s 5 Minute Clinical Consult
Current Series
Fitzpatrick’s Atlas of Dermatology
Medicine, Cardiology, Critical Care, GI
Hurst’s: The Heart
Infectious Diseases, Ob/Gyn, Ortho, Surgery
Schwartz’s Principles of Surgery
Emergency Medicine, Tintinalli
Williams Obstetrics
Red Book: Pediatrics
Rudolph’s Pediatrics
Brunner & Suddarth’s Med/Surg Nursing
Taber’s Cyclopedic Dictionary

Funded via a grant from the National Network of Libraries of Medicine, 2004-2006.

e-BOOKS - Coming in January 2006
Cardiac Nursing
Lippincott Manual of Nursing Practice
Fluid and Electrolyte Balance
Psychiatric Nursing Care Plans
Nursing Drug Guide
Nursing Care Plans and Documentation
Manual of Laboratory and Diagnostic Tests
Nutrition Essentials for Nursing Practice
Plumer’s Principles/Practice of IV Therapy
Pediatric Care Planning

e-Journals (Electronic Journals)

Databases
PubMed/Medline
CINAHL (Nursing and Allied Health)
Cochrane
Dialog (500+)
MedlinePlus
ProQuest Nursing

Library Services
Literature Searching
Library Instruction
Document Delivery
Circulation/Borrowing
Copying (paper, electronic)
Current Awareness Services
Interlibrary Loans

Count on the Health Sciences Library to be your “Designated Hitter” for Health Information.
Stauffer Health Sciences Library - Poez Building - 354-5800 - SVNet [Medical Library]
3. **New Employee Orientation Handout**

**Stormont-Vail Health Care**  
Stauffer Health Sciences Library

**e-BOOKS (Online Textbooks)**

- Harrison’s Internal Medicine
- Current Series  
  Medicine, Cardiology, Critical Care, GI  
  Infectious Diseases, Ob/Gyn, Ortho, Surgery
- Emergency Medicine, Tintinalli
- Red Book: Pediatrics
- Brunner & Suddarth’s Med/Surg Nursing
- Griffith’s 5 Minute Clinical Consult
- Fitzpatrick’s Atlas of Dermatology
- Hurst’s: The Heart
- Schwartz’s Principles of Surgery
- Williams Obstetrics
- Rudolph’s Pediatrics
- Taber’s Cyclopedic Dictionary

Funded via a grant from the National Network of Libraries of Medicine, 2004-2006.

- Cardiac Nursing
- Fluid and Electrolyte Balance
- Nursing Drug Guide
- Manual of Laboratory and Diagnostic Tests
- Plumer’s Principles/Practice of IV Therapy
- Lippincott Manual of Nursing Practice
- Psychiatric Nursing Care Plans
- Nursing Care Plans and Documentation
- Nutrition Essentials for Nursing Practice
- Pediatric Care Planning
Staussfer Health Sciences Library Adds New Resources

Staussfer Health Sciences Library has added exciting new resource tools to the Library Web page that you really need to check out: MD Consult, FIRST Consult, and e-Books.

MD Consult provides a blend of resource right at your fingertips that will help you answer clinical questions and stay up on the latest in medicine. Resources include:
- Reference books
- Full-text journals including the Clinics of North America series
- Mosby's Drug Consult
- Over 5,000 patient education handbooks

FIRST Consult is evidence-based clinical information designed to work with you when you need concise, information quickly and at the point of care. FIRST Consult is organized to give instant access to disease information, diagnosis, evaluation options and questions, as well as management, outcomes and prevention strategies.

Staussfer-Vail Foundation, Staussfer-Vail Auxiliary, Staussfer-Vail Medical Staff and Staussfer-Vail HealthCare are funding MD Consult and FIRST Consult this year. These support is instrumental in providing Staussfer-Vail's medical staff and employees information access to improve patient care and is greatly appreciated.

There are additional components for both MD Consult and FIRST Consult that will be featured in upcoming issues of Vital Connections. In the meantime, take a little time to discover how MD Consult and FIRST Consult can help today.

The third area you might want to review on the Library web page is e-Books or online textbooks. Currently there are 23 titles covering numerous topics:
- Harrison's Internal Medicine
- Griffith's 5 Minute Clinical Consult
- Emergency Medicine, Yntinhal
- ...
6. Next Gen Screen Shot
7. Physician’s Portal Access Page