

December 29, 2003.

Name of reporting institution:Poudre Valley Health System
1024 South Lemay Avenue
Fort Collins, CO 80524

First and last name:Susannah Wright

Internet email address:smw2@pvh.org

Telephone number:970-297-6720

start date:September 1, 2003

end date:November 30, 2003

Publicity: NONE

Outreach Sessions:

Date: 11/21/03

Participating Organizations: Poudre Valley Health System, Wellington Public Library, Red Feather Lakes Public Library, Estes Park Public Library, Berthoud Public Library

Town, City or Community: Fort Collins, CO Number of Attendees: 7

Type of Intervention: Medical reference training for public library staff

Other accomplishments:

1. We purchased and distributed Medical Terminology textbooks for each local public library. We will also obtain and distribute a companion Medical Terminology CD-ROM for each library.
2. We adapted Poudre Valley Health System's PubMed Manual for use outside hospital facilities, primarily for librarians and advanced public library patrons. We also developed a basic introduction to PubMed for library patrons and are currently editing the draft.
3. Local public library directors met and discussed plans for publicity, preferences for web site design and content and what a brochure might look like and include.

Target audience:NONE

Goals, Outcomes:

1. We did not plan enough time in the librarian training to cover both special problems of medical reference and types/evaluation of web sites. Therefore, we will do the latter in a series of web discussions among participants.
2. Trainees enthusiastically applied the basic principles they learned in the medical terminology segment to the PubMed training that followed.

3. We learned that the publicity and web site design is dependent on the results of the librarian training. Designing for our target audience was impossible until we knew exactly what we would be teaching them. The designs are now undergoing development.

Evaluation:

Because the training for public librarians and volunteers occurred so close to the end of the quarter, we have not yet fully analyzed results of the training evaluations, which included skill assessments.

Impacts and Observations:

1. Volunteers have been very interested in what we have learned so far, but hesitant to commit to extensive training opportunities. We were able to have only one volunteer at the training session for public librarians. However, given the complexities of the information, the training went quite well with our smaller group. A larger group would have come away with less information. We anticipate utilizing the train-the-trainer format in coming months to train volunteers at their home libraries.
2. As the project is still in the early stages, we do not yet have any observations about its impact.

Planned Activities:

1. Local community librarians will work with Poudre Valley Hospital's medical librarian to develop education/outreach plans for providing ongoing training to patrons.
2. Evaluations of the librarian training will be completed.
3. Computers and projectors will be purchased for each local library to use during patron training sessions.
4. Patron questionnaires will be developed for ongoing use at each local library.
5. Brochure development should be complete in January.
6. The web designer will present two designs for our consideration in February.