

RML Quarterly Report

Region: MidContinental

Period Covered: February 1, 2015 – April 31, 2015

Contractor name: University of Utah

Contract Number: HHS-N-276-2011-00006-C

Date Submitted: June 17, 2015

Executive Summary

PERSONNEL

Claire Hamasu, Associate Director, and John Bramble, Utah/Technology Coordinator, participated in the interviews for the Kansas/Technology Coordinator.

Viswanath Reddy Atlu, a student, was hired to integrate gaming features into Moodle.

EDUCATION

Shelley White completed the Glinda module on Drupal SWOT Analysis as part of the MCR "Wonderful Librarians in Oz" game. Betsy Kelly, Assessment & Evaluation Coordinator, reviewed and scored her essays and also had email communications with her. Ms. White found the challenges useful in learning about both her library users and non users.

During the quarter, three Network members were approved for the NN/LM Professional Development Award to attend conferences. We still had one award available for a member to improve research support skills at the end of the year.

LIBRARY ADVOCACY

Barb Jones, Missouri/Library Advocacy Coordinator, and Darell Schmick, Research Librarian from Eccles Health Sciences Library, coordinated a month long book discussion group on [Its All Politics: Winning in a World Where Hard Work and Talent Aren't Enough](#) by Kathleen Kelley Reardon. Four members from the MCR and SCR participated.

Research Project

The MCR posted the position for a Study Design Consultant on additional economics association online sites to recruit a health economist to consult on the financial impact of librarian study. We interviewed three of them and have selected one who has the experience and knowledge necessary.

HEALTH INFORMATION LITERACY

Promotion started for the K-12 Partnership Award for Option Year 4. Dana Abbey, Colorado/Health Information Literacy Coordinator, and Mr. Bramble consulted with nine librarians who inquired about the award. Mr. Bramble was invited to a meeting to encourage 20 young adult librarians to find a school partner and apply. We had a school who wanted to participate but unfortunately we couldn't find a library partner.

Ms. Kelly used her contacts to recruit the St. Louis Parents as Teachers organization for next year's Community Based iPad project.

Due to security problems with Creighton's email distribution system, messages sent out on the BHIC listserv were being denied by the subscriber's institutions. The BHIC Digest subscriber list was moved to the University of Utah to remedy the problem.

Public Health Information Access

Mr. Bramble and Ms. Hamasu held a teleconference with Karen Dahlen, manager for the project. The Utah Department of Health is ready for training

and we discussed scheduling and trainers. We also discussed the document delivery process. Mr. Bramble and Ms. Hamasu then met with representatives of the Utah State Library Division and Eccles Health Sciences Library to discuss the process.

Ms. Abbey attended the February Public Health Information Access teleconference where the administrators of the program offered an overview of the findings and heard about participant needs. The Colorado Department of Health & Environment is a participating agency and Ms. Abbey has provided training as part of the project.

MEMBER SERVICES

Full Member Closed:

St. Francis Medical Center (MO)

New Full Member:

Centerpoint Medical Center (MO)

New Affiliate Members:

Longmont High School (CO)
Eating Recovery Center (CO)
Arapahoe Community College (CO)
Lakeland R-III (MO)
East Newton High School (MO)
Ava Elementary School (MO)
North Shelby School District (MO)
Rockport Heights Elementary (MO)
Missouri School for the Deaf (MO)
Montgomery County Schools (MO)
Gracemore Elementary School (MO)
Rockwood Summit & Marquette High Schools (MO)
Rock Port Schools (MO)
Meadowmere Elementary School (MO)
Main Street Elementary School (MO)
Carl Sandberg Elementary School (UT)
Oakwood Elementary School (UT)

Resource Library Directors met in February. Mr. Bramble presented an update on the technology project area. Directors responded to his question on the two skills they would like their staff to learn. Ideas included data visualization, marketing, business intelligence, metadata, and artifact curation. There was an update current status of coordinator recruitment for Kansas and Nebraska.

TECHNOLOGY

Five Network members selected by MCR coordinators were interviewed and asked to share their effective practices. These interviews were recorded and will be made available through the MCR's You Tube channel.

Staff tested Google Hangouts comparing it to Skype and decided that Google Hangouts did not have any useful features that were not already part of Skype.

Throughout the quarter final quality checks were completed on the MCR's Drupal pages. The MCR web site came up on Drupal on March 30, 2015. Unfortunately, some of the objects on the front page did not work for all web browsers. Those features were pulled until fixes could be found.

Final evaluations were collected from participants of the Mobile App Sharing Project. They will be published in the next issue of the Plains to Peaks Post newsletter. To date two articles have been published sharing participant evaluations.

NATIONAL INITIATIVES

Community College Initiative

Ms. Abbey conducted a training for librarians at Arapahoe Community College in Littleton, Colorado in March and they became an Affiliate member.

K-12 Initiative

Mr. Bramble exhibited at the Utah Sciences Teacher Association Conference in Provo, Utah on February 6.

Approximately 142 high school and community college teachers attended and 32 of them visited the booth. There were only 4 demos presented.

In April, Ms. Jones exhibited at the Missouri Association of School Librarians in Osage Beach, Missouri. Of the 700 attendees, 65 librarians visited the booth. Ms. Jones recruited 12 Affiliate members.

Network Infrastructure

Regional Advisory Board (RAB) activities

No Activity

Evidence Based Health:

Ms. Jones co-authored a book chapter "Evidence, Information, and Knowledge as Elements of Safe Surgical Care". Dr. Philip Stahel, editor for the Surgical Patient Safety: a Case-Based Approach, contacted the librarians to write this chapter.

Assessment and evaluation activities/data:

The Spring Questionnaire was developed with responses due by April 22, 2015. The questionnaire went out to 449 Network librarians using the MCR listserv subscriber list. Responses came from 136 librarians for a 30% response rate. The data from the questionnaire is used to determine whether we met indicators we had set for the year.

Ms. Hamasu sent personal emails to Resource Library Directors, the MLA chapter chair and through MCR communication channels to Network members encouraging their response to the NLM Working Group RFI. The MCR staff met and developed their response to the librarians, health professionals, and patient/public sections. Their ideas were submitted on the March 13, 2015 deadline.

As a member of the MLA Governmental Relations Committee, Ms. Jones participated in the MLA reply to NLM's Request for Information.

During the quarter two questionnaires were distributed to Network members to help us identify barriers to participation for two services. In February a questionnaire was sent to 101 DOCLINE users asking about barriers to participating in Loansome Doc. There was a 30% response rate. In April a questionnaire was sent to 57 non-EFTS participants to identify barriers to EFTS participation. A similar EFTS questionnaire was distributed five years ago. The results will be compared.

MCR followed up with State Library contacts about our partnership with them for the past year. Three of the state contacts strongly agreed, one agreed, and one was neutral about their partnership with MCR staff in supporting access to health information resources.

MCR staff conducted our annual table top exercise to determine whether our emergency preparedness plans still worked or required revisions. We identified areas where communication channels had changed and required rewriting the procedures.

Outreach

Table 1: All newly funded awards and projects

No Activity

Update of ongoing major projects (funded at > \$15,000):

No Activity

Table 2: Presentations and training provided by RML Staff

Data to be added at a future date

Information Technology and Transfer:

No Activity

Other Staff Activities

Table 3: Classes, publications and resources developed by RML staff

Title	Medium	Submitted to MLA Educational Clearinghouse
Knee Bone's Connected to the ...	Article	N/A
Health Insurance Literacy Tools or What Good Is It If I Don't Know What I'm Doing?	Article	N/A
Precision Medicine, Finally It's All About You	Article	N/A

Other Notable Staff Activities:

February 2, 2015 – Monica Rogers, Health Information Literacy Coordinator, attended a Health Literacy Nebraska meeting. Members discussed a poster being submitted to the Institute for Healthcare Advancement Health Literacy Conference and their online training sessions.

February 4, 2015 & April 1, 2015 – Ms. Abbey attended Health Literacy Colorado Coalition meetings where they began to formalize the mission and vision and plan a statewide event for October.

February 6, 2015 – Ms. Rogers conducted the ICON meeting. She is the current president.

February 9, 2015 – Ms. Jones visited affiliate member Phelps County Regional Hospital. She met with the library director to learn about their health literacy activities.

February 13, 2015 – Ms. Abbey exhibited at the HOSA State Conference attended by 700 students. She was visited by 312 attendees and presented 13 demonstrations. She also served as a judge for some of the competitions.

February 13, 2015 – Ms. Jones attended the Missouri Refugee and Immigration Services Quarterly Stakeholders Meeting.

February 20, 2015 – Ms. Hamasu reviewed an article comparing the data management practices and needs of grad students and faculty for the Journal of eScience Librarianship.

February 20, 2015 – Ms. Hamasu attended the NNO Head recruitment webinar.

February 20, 2015 – Ms. Hamasu attended a webinar on influence and leadership sponsored by the Utah State Library Division and the state library association.

February 27, 2015 – Ms. Rogers exhibited at the Practical Pediatrics 2015 Update attended by 200 pediatricians and nurses. She was visited by 79 attendees and presented 15 demos.

March 3, 2015 – Ms. Rogers attended the Health Sciences – MultiCultural Community Affairs Violence Prevention board meeting.

March 5, 2015 – Ms. Magee exhibited at the Nebraska Distance Learning Association in Lincoln, Nebraska attended by 100 K-12 and academic staff. She was visited by 27 attendees but gave no demonstrations.

March 5, 2015 – Ms. Abbey exhibited at the Public Health Nurses Association of Colorado in Blackhawk, Colorado attended by 80 public health nurses. She interacted with 65 visitors and gave 4 demos.

March 6, 2015 – Ms. Rogers presented the RML update at the ICON meeting promoting our online sessions, funding opportunities, and the BHIC blog.

March 10, 2015 & April 7, 2015 – Ms. Rogers participated in the book discussion on It's All Politics: Winning in a World Where Hard Work and Talent Aren't Enough sponsored by the MCR.

March 10, 2015 & April 28, 2015 – Ms. Rogers attended the MCMLA Education committee meetings.

March 12, 2015 – Ms. Rogers attended the Health Literacy Nebraska Steering Committee meeting to plan upcoming speakers for their webinars.

March 13, 2015 – Ms. Jones exhibited at the Missouri Center for Patient Safety meeting in St. Louis, Missouri attended by 85 health professionals. She was visited by 35 attendees but was unable to demo any resources due to poor connectivity.

March 18, 2015 – Ms. Abbey attended the HCEA Communications Committee meeting where they discussed ideas for upcoming newsletter articles and the call for papers for the 2015 conference.

March 18, 2015 – Ms. Hamasu attended the MLA webinar "Appsense Makes the Patrons Grow Fonder."

March 31, 2015 – Ms. Hamasu solicited opinions from the Eccles Health Sciences librarians about deleting the status tag from the PubMed summary display. She forwarded the responses to NLM via the "Write to the Help Desk" link.

April 2, 2015 – Ms. Hamasu prepared a recording for the NN/LM SCR to use for their Resource Library Directors meeting. She talked about the role of resource libraries in the distributed model.

April 3, 2015 – At the request of NLM, Ms. Hamasu collected and submitted information on activities that have been conducted or are planned focusing on American Indian/Alaska Native audiences. (FY 2015-2016; 1 October 2014-30 April 2016)

April 6, 2015 – Ms. Abbey attended the HCEA Board Meeting and presented a plan for LinkedIn visibility.

April 8, 2015 – Jim Honour, Wyoming/ Network Membership Coordinator presented an NLM and RML update for staff and faculty of the University of Wyoming Libraries.

April 8 – 9, 2015 – Mr. Bramble made a road trip to Eastern Utah and visited the Fort Duchesne Indian Health Center, Roosevelt Branch library, and the Duchesne County Library.

April 10, 2015 – Ms. Abbey was awarded the Marla Graber Award for Excellence and Achievement in Health Sciences Librarianship at the CCML meeting.

April 14, 2015 – Jean Shipman, Director, and Ms. Hamasu participated in an NN/LM teleconference where Dianne Babski announced the Option Year 4 severable funding would arrive in three increments.

April 16, 2015 – Ms. Hamasu met with Kristina Elliot, NLM Associate, who was visiting Eccles Health Sciences Library for the week. Ms. Elliot attended the MCR staff meeting and described her ClinicalTrials.gov project on the potential of data sharing.

April 20, 2015 – Ms. Hamasu attended the Tribal Connections teleconference. She explained that the RMLs are now writing proposals for 2016-2021 and encouraged members to talk to their RMLs about collaborative projects.

April 21, 2015 – Ms. Abbey participated in a CME accreditation survey as a member of the Colorado Medical Society's Committee on Professional Education and Accreditation.

April 23, 2015 – Ms. Jones participated in a teleconference with MLA staff Kevin Baliozian and Mary Langman. They were interested in her ideas about working with the Joint Commission and the standards related to providing information.

April 23, 2015 – Ms. Jones attended "5 Strategies for Showing Your Value to the C-Suite", a webinar sponsored by the Special Library Association.

April 25, 2015 – As a board member of the Center for Promoting Health and Health Equality, Ms. Rogers facilitated round table discussions for "Addressing Health Disparities Summit: Focus on Chronic Disease Prevention and Management through Community Partnerships."

April 25, 2015 – Mr. Bramble visited the Utah English Skills Learning Center which is part of Americorps VISTA Resource Development. They work with refugees and others who have low English skills.

April 28 – May 1, 2015 – Ms. Jones attended the National Patient Safety Foundation Congress in Austin, Texas. She took a CE class on root cause analysis.

Attachments

Attachment 1

Quarterly OARF summary data: RML staff activities

Attachment 2

Quarterly OARF summary data: Subcontractor activities

Attachment 3 - NN/LM Project Reports

Project Quarterly Reports

[Salt Lake County Library – Kearns Library and Farnsworth Elementary Health Literacy Project – February 1–April 1, 2015](#)

[Granite School District – Visualizing the Human Body to Empower Better Health Choices - February 1–April 1, 2015](#)

Project Final Reports

[Salt Lake County Library – Kearns Library and Farnsworth Elementary Health Literacy Project – October 7, 2014 – April 30, 2015](#)

[Granite School District – Visualizing the Human Body to Empower Better Health Choices – October 7, 2014 – April 30, 2015](#)

Attachment 4 – Promotional Materials Provided

Date	Who	Items Provided	Purpose
4/17/2015	St. Joseph Hospital <i>Colorado</i>	- 200 - MedlinePlus Bookmark	For the consumer health library
4/30/2015	Utah Valley Regional Medical Center <i>Utah</i>	- 200 - MedlinePlus Bookmark	patient education