

RML Quarterly Report

Region: MidContinental

Period Covered: November 1, 2014 – January 31, 2015

Contractor name: University of Utah

Contract Number: HHS-N-276-2011-00006-C

Date Submitted: March 16, 2015

Executive Summary

PERSONNEL

Marty Magee, Nebraska/Education Coordinator, resigned from her position to take a new job as the Instructional Designer at McGoogan Library of Medicine. Her last day was January 16, 2015.

A.R. Dykes Library & Information Services is reopening the recruitment for the Kansas/Technology Coordinator. They were not satisfied with the first pool of applicants.

EDUCATION

The NN/LM MCR sponsored MLA CE fall webinars for health sciences librarian consortia in each state of the region. Five consortia and librarians in Wyoming were offered access to two of the webinars. Five webinars were viewed by 73 members.

Two recipients of the professional development funding presented on their experiences. One was on the Systematic Review Workshop at the University of Pittsburgh and the other was on the Requirements of the Animal Welfare Act Workshop sponsored by the National Library of Agriculture.

LIBRARY ADVOCACY

Research Project

The search for a health economist to write the methodology was extended beyond the University of Utah. Queries were sent to MLA and NLM colleagues who have experience with research. An economist at Utah State University is interested; however, he is unavailable until the fall of 2015. Additional contacts suggested by Director of the Department of Sociological

Research from the University of Nebraska will be pursued.

Barb Jones, Missouri/Library Advocacy Coordinator, met with Holly Burt, Outreach and Exhibits Coordinator of the NN/LM Greater Midwest Region, and Mark Graber, Editor-in-Chief, to plan a regular librarian/information column for the journal, *Diagnosis* (not indexed by NLM). The purpose of the column is to raise awareness about the importance of finding and using quality information and evidence in clinical practice.

HEALTH INFORMATION LITERACY

Expert HealthSearch

Ms. Jones met with the advisory group from the Society to Improve Diagnosis in Medicine to make changes to the program. Originally intended for patients who have not been diagnosed, the majority of requests come from patients who already have a diagnosis. The advisory group discussed the length of the screening questionnaire (too long) and increasing promotion of the service. Ms. Jones will revise the screening questionnaire.

BHIC

Monica Rogers, Health Information Literacy Coordinator, manages the contributors for the blog. She recruited a new contributor from the NN/LM Southeastern Atlantic Region but lost a contributor from the South Central Region.

National Initiatives

We exhibited at two K-12 conferences and presented at one of them. On November 8,

Dana Abbey, Colorado/Health Information Literacy Coordinator, exhibited at the Colorado School Nurse Association meeting in Loveland, Colorado. Of the 175 nurses attending the meeting, 67 visited the exhibit and Ms. Abbey gave 10 demonstrations.

On December 4-5, Ms. Jones exhibited at the Missouri Coordinated School Health conference attended by 140 school nurses, social workers, and science teachers. Ms. Jones conducted seven demos and spoke with 40 attendees. Ms. Jones also taught "Info on the Run: Mobile Apps for the Busy School Nurse" for conference attendees. Thirty-two school nurses attended the session. 90% of those who submitted evaluations indicated that the class met learning objectives. Many stopped by the NN/LM exhibit to comment on how useful the class was.

The NN/LM MCR exhibited at one community college meeting and recruited a community college member from Colorado. On November 9-11, Ms. Abbey exhibited at the 2014 STEMtech Conference attended primarily by community college staff. Of the 900 attendees, 325 visited the exhibit booth and Ms. Abbey provided 25 demonstrations. (*Also see Information Technology and Transfer*)

MEMBER SERVICES

Full to Affiliate Member:

MRI Global (MO)

New Affiliate Member:

Everest College (CO)

Closed Full Member:

Grand Junction VA Medical Center (CO)

Closed Affiliate Member:

Sanford-Brown College (MO)

Two libraries, Children's Hospital Clinical and Research Library and Dorsey Medical Library, in Colorado are eliminating their print collections. Children's is weeding their print journal collection. Dorsey is disposing of all of their print collection because the hospital is eliminating the library's physical space.

Resource Libraries

Claire Hamasu, Associate Director, held a call with Jameson Watkins the new director of the A.R. Dykes Library & Information Services to introduce him to the NN/LM contract and the role that his institution plays in fulfilling the Statement of Work.

TECHNOLOGY

Librarians in the Wonderful Land of Oz

Twenty-two registrants from all over the country started playing the game this quarter. John Bramble, Utah/Technology Coordinator, described the game during the Consumer Health Coordinators and Education/Outreach Teleconferences. He and Matt Steadman, Web Software Developer, described how the game works to members of the NN/LM Middle Atlantic Region for their TechTime Webinar.

"Houses Falling from the Sky," the emergency preparedness challenge was edited and promoted for play.

Drupal

Mr. Bramble instructed staff on how to review web content in Drupal. Content was divided among all staff to check links, currency, grammar, and accuracy. Reviewers made notes on the page for authors. By the end of January authors had updated most of the content. The next step is for Mr. Steadman to do a quality check.

Collaboration Software

The NN/LM MCR has been using collaboration software provided by the University of Utah for the past five years. Unfortunately, the university has decided to stop supporting it. Fortunately, the health

sciences center recently purchased Sharepoint and was anxious to recruit users for the team space. December was spent setting up the space to meet the RML's needs and transferring content from the old space to the new collaboration space.

Network Infrastructure

Regional Advisory Board (RAB) activities

The final Regional Advisory Board meeting was held on November 24, 2014. Jim Honour, Wyoming/Member Services Coordinator, described efforts to encourage member libraries to write a continuity of service plan (COS) and recent statistics on members who had plans, were developing plans, or did not have a plan. He requested that members think of their organizations and advise us on additional resources and services that would get their organization to write a COS. Betsy Kelly, Assessment & Evaluation Coordinator, summarized the results of the Network Member Questionnaire. She asked whether the conclusions and action items seemed appropriate for the communities they represented.

RAB members had an assignment to introduce the topic of the National Library of Medicine to three of their colleagues, family members, or friends and report back on the responses they received.

Evidence Based Health:

No Activity

Assessment and evaluation activities/data:

All staff participated in the Option Year 4 planning meeting hosted by A.R. Dykes Library & Information Services at the University of Kansas Medical Center. The meeting was facilitated by Cindy Olney, Acting Assistant Director for OERC.

Ms. Hamasu analyzed the data gathered during the NN/LM session of the Quint*Essential quint-chapter meeting. Participants identified issues they are facing in their libraries. The top issues were: advocacy and marketing, location and space, and staffing. She also reviewed the suggestions that participants had for the RMLs to help them address these issues. The top suggestions were: to provide a common area where librarians can share great ideas/solutions to various problems, to help librarians address ROI, evaluation, and marketing the value of the library, and to send out small consulting teams to help libraries do a needs assessment and develop a strategic plan.

Outreach

Table 1: All newly funded awards and projects

No Activity

Update of ongoing major projects (funded at > \$15,000):

No Activity

Table 2: Presentations and training provided by RML Staff

Data to be added at a future date

Information Technology and Transfer:

Ms. Abbey taught a MedlinePlus Connect class for physicians as part of the 2014 Family Medicine Review in Aurora, Colorado. Twenty-three family medicine physicians attended. All who responded to the evaluation indicated that the class objectives had been met.

Other Staff Activities

Table 3: Classes, publications and resources developed by RML staff

Title	Medium	Submitted to MLA Educational Clearinghouse
Knee Bone's Connected to the...: Toxicology Resources from the National Library of Medicine You Just Might Need	Article	N/A
PEMAT: Patient Education Materials Assessment Tool	Article	N/A
A Recipe for Programming Resources from the National Library of Medicine	Article	N/A
Using SWOT to Understand your Environment	Class	Yes
Emergency Preparedness for Continuity of Service	Class	Yes

Other Notable Staff Activities:

November 1, 2014 – Ms. Magee attended the MCMLA Education Committee meeting to plan CE for the 2015 annual meeting. This committee also serves as the education work group.

November 3-7, 2014 – Ms. Abbey exhibited at the 2014 Family Medicine Review at the University of Colorado. Of the 155 health professionals attending the event 138 stopped by the exhibit. Ms. Abby gave 25 demos of NLM resources.

November 5, 2014 – Ms. Rogers attended the Omaha Refugee Task Force meeting and gave a short introduction to NLM resources including HealthReach and MedlinePlus.

November 5, 2014 – Ms. Rogers attended the NN/LM Consumer Health Coordinators teleconference where she recruited volunteers for the BHIC blog.

November 5, 2014 – Ms. Hamasu participated in the National Library of Medicine Training Center teleconference with the National Network Office. They discussed challenges and how NLM could assist.

November 12, 2014 – Ms. Jones attended the Show Me Better Health Coalition session in Columbia, Missouri. The objective of the coalition is to reduce obesity in Missouri.

November 12, 2014 – Mr. Honour exhibited at the annual convention of the Wyoming Association for Health, Physical Education, Dance, and Recreation on the University of Wyoming campus. Of the 150 attendees, 15 visited the booth. Mr. Honour gave six demonstrations.

November 13, 2014 – Ms. Jones attended the quarterly Refugee Stakeholder meeting. Attendees discussed the employment and housing of immigrants in Columbia, Missouri.

November 13, 2014 – Ms. Rogers attended the Creighton University Center for Promoting Health and Health Equality Academic Partners meeting to plan the "Campus Partnership for Health" conference.

November 13, 2014 – Mr. Bramble attended the WebSTOC Technical Update.

November 18, 2014 – Ms. Abbey attended the HCEA Communications Committee meeting. They discussed changes to their web site and using social media.

November 18, 2014 – Mr. Honour attended the DOCLINE/Network Coordinators Teleconference.

December 1, 2014 – Ms. Magee attended the MCMLA Education Committee meeting.

December 3, 2014 – Ms. Abbey attended the Health Literacy Colorado Coalition meeting to explore the feasibility of a statewide coalition for health literacy.

December 3, 2014 – Ms. Hamasu attended the MLA webcast "Beyond the Search II: Data Management for Systematic Reviews."

December 5, 2014 – Ms. Magee and Ms. Rogers provided an NN/LM MCR update at the ICON meeting.

December 9, 2014 – Ms. Rogers was the recorder for the Consumer Health Coordinators' teleconference.

December 11, 2014 – Ms. Rogers attended the Center for Promoting Health and Health Equality board meeting where they discussed applying for a REACH grant.

December 11, 2014 – Mr. Bramble and Ms. Hamasu held a conference call with Rob Logan to learn more about the HOSA pilot he is managing. Mr. Bramble will provide the MedlinePlus instruction to support the pilot.

December 11, 2014 – Ms. Hamasu attended a teleconference for directors and associate directors. The NNO staff provided an update on the upcoming budget submission, the 2016-2021 re-competition, the move to WebEx, and migration to Drupal. The group voted to not change the MLA WebSTOC meeting dates or times.

December 15, 2014 – Ms. Magee attended the MCMLA 2015 planning meeting.

December 15, 2014 – Ms. Rogers attended the MCMLA Education Committee meeting.

December 16, 2014 – Ms. Rogers attended the Creighton University Office of Interprofessional Scholarship, Service, and Education faculty meeting.

January 7, 2014 – Ms. Abbey attended the Health Literacy Colorado Coalition meeting to help develop the organization, plan an event, and explore funding.

January 7, 2014 – Ms. Rogers attended the Health Literacy Nebraska strategic planning meeting. They discussed future plans, benefits of membership, and the funding structure.

January 13, 2014 – Mr. Bramble attended the MCMLA 2015 Conference planning committee meeting. He will help select the software that will manage and deliver the content of the virtual meeting.

January 20, 2014 – Ms. Abbey attended the HCEA Communications Committee Meeting to discuss changes to the web site, listserv, social media, and the annual conference schedule.

January 20, 2014 – Mr. Honour attended the Network/DOCLINE teleconference.

January 27, 2014 – Ms. Rogers attended the MCMLA Education Committee meeting.

January 27, 2015 – NN/LM MCR staff attended the NLM town hall meeting on the NN/LM re-competition.

Attachments

Attachment 1

Quarterly OARF summary data: RML staff activities

Attachment 2

Quarterly OARF summary data: Subcontractor activities

Attachment 3 - NN/LM Project Reports

[Salt Lake County Library – Kearns Library and Farnsworth Elementary Health Literacy Project – November 1, 2014 – January 31, 2015](#)

[Granite School District – Visualizing the Human Body to Empower Better Health Choices - November 1, 2014 – January 31, 2015](#)

Attachment 4 – Promotional Materials Provided

Date	Who	Items Provided	Purpose
1/20/2015	Utah Valley Regional Medical Center <i>Utah</i>	– 200 - MedlinePlus Bookmark – 100 - Health Information for Senior Citizens Card	Informing people of NLM sites, working with committee developing health promotion for Seniors.