

Section 2: Introduction to the SCOR Function of Plan

The Plan Function is inherent in every organization. Someone or some department has to plan what products, what markets, what customers, and what suppliers the organization will use or have. This section of the textbook includes those functions that are part of the planning functions.

Strategy and Decision Making

Ethics – this topic cuts across every action of operations management and supply chain management. However, we will cover under the Plan function topics

Forecasting – like ethics and capacity, this topic cuts across several functions in operations management. Because capacity is based on forecasts and manufacturing and distribution are based on forecasts, we will list it under the Plan function.

Capacity Planning – this topic could just as well fit under the Make function and the Deliver function.

Facility layout and location selection

Project Management

Sustainability – this topic really cuts across every aspect of business today. It could just as easily be part of Make, Source, Deliver and Return functions.