

**Broadening Our Reach: Collaborating for Improvement
ACRL National Conference 2005**

**Research Readiness Self-Assessment
Central Michigan University**

The Research Readiness Self-Assessment (RRSA) tool measures the information literacy skills of students as well as their attitudes about research. It was developed by librarians and faculty members at Central Michigan University to assess information-seeking skills and attitudes based on the ACRL *Information Literacy Competency Standards for Higher Education*. The web-based tool is currently being tested by librarians at six institutions in the U.S. and Canada.

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**HawkHelp LIVE
University of Kansas**

HawkHelp LIVE is a program that connects students to librarians using an instant messaging service. Students can ask their questions online and co-browse web pages with library staff. With librarians' help, students find information, receive guidance on researching topics and learn about the library services and collections. Kansas State University joined the University of Kansas' program in 2004 to form a cooperative online reference service. Emporia State and Wichita State Universities joined in 2005.

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The poster and supporting materials may be found at:
<http://hdl.handle.net/1808/260>.